11/20/2023 Information
Announces

The State Agency on Intellectual Property (AGEPI) extends an invitation to all customers of the Madrid System to participate in a satisfaction survey initiated by the World Intellectual Property Organization (WIPO).

The objective of the survey is to assess the level of customer satisfaction with regard to the services offered by the Madrid System.

Completing the questionnaire will not take more than 7-15 minutes, and the information provided will be treated with the strictest confidentiality. The views and feedback of the participants will play a key role in the continuous improvement of the services offered by the Madrid System.

The survey is available in English, French and Spanish to ensure accessibility to customers from various regions of the world.

To participate in the survey and express your opinion, go to the following link: https://www.berent-surveys.com/tss12/TSSW12.CGI?f=6902wk96+mecpgugj [1]

On behalf of WIPO, AGEPI thanks all participants in advance for their cooperation and valuable contribution to the ongoing development and optimization of the Madrid System.

Source URL: https://www.agepi.gov.md/en/news/madrid-system-customer-satisfaction-survey